

Powerware *On-Site Gold Plan Plus*

Enhanced On-Site UPS Maintenance Coverage and Start-up Plus Performance Checks

Features

- ▶ On-Site Start-up by Powerware Global Services
- ▶ On-site corrective maintenance coverage
- ▶ Comprehensive coverage of the entire system, including standard batteries
- ▶ Toll free number for on-site Gold Plan Plus technical support
- ▶ Annual UPS and battery performance checks



The Powerware *On-Site Gold Plan Plus* is ideal for large hard wired systems, such as the Powerware 9150

The Powerware *On-Site Gold Plan Plus* provides maximum responsiveness with up to five years of bumper-to-bumper on-site service, system start-up, plus performance checks. The *On-Site Gold Plan Plus* delivers complete care of your UPS from the moment it begins protecting your mission-critical systems and beyond with Powerware's prompt 24 hour response* for any on-site corrective maintenance needs.

Powerware Global Services certified technicians validate the installation integrity of your AC or DC power system by performing the initial on-site start-up, verifying system operation. Bypass operation testing, software parameters confirmation and basic operational training are included in the on-site system start-up. Also, a full mechanical inspection of the systems components is performed.

On an annual basis both the UPS and battery will receive performance checks. This enhanced service provides an annual assessment of UPS parameters with both visual and electrical examination of system's condition and performance providing the unit with ultimate care for maximum protection.

Powerware Global Services delivers on-site support from a base of more than 250 U.S. technicians and 950 certified international service providers. These technicians support all brands manufactured by Invensys, including Powerware, Best Power, Exide Electronics, International Power Machine (IPM), Deltec, DataTrax and LorTec. Please contact your local service sales manager or Powerware at 1.800.356.5737 for more information.

** 24 hour response time within 100 miles of a Powerware established service location, and based upon type of coverage in effect. **Optional 7 x 24 service available***

Specifications subject to change without notice.

Enhance and extend your standard UPS warranty with authorized service technicians delivering complete system care for your UPS from the moment it begins protecting your system.

Powerware Gold Plans are designed to fit your single-phase UPS needs.

Match the available plans to the product	Gold	Gold Plus	On-Site Gold	On-Site Gold Plus
3110	S	-	-	-
3115	S	-	-	-
5115	S	-	-	-
5125	S	A	-	-
5140	S	-	A	-
Prestige 650-2000 VA	S	-	-	-
Prestige 2.5 - 6 kVA	B	-	A	-
9104	-	-	S	-
9120	S	A	A+	A+
9125, 700 - 2000 VA	S	-	S	-
9150 Profile	B	-	S	-
9170+	S	S	A	A+
	B = Basic		S = Standard	A = Advanced

Feature summary for each plan

	Gold	Gold Plus	On-Site Gold	On-Site Gold Plus
Start-up service* (M-F, 5 x 8)	X	X	X	
Unit Performance Check** (M-F, 5 x 8)				Annual**
Battery Performance Check** (M-F, 5 x 8)				Annual**
Guaranteed 24 Hour Response ***			X	X
On-Site Corrective Maintenance* (M-F, 5 x 8)			X	X
Expedited Delivery of Replacement Parts, Modules and Batteries	X	X	X	X
Standard Battery Coverage	X	X	X	X
Telephone Technical Support	X	X	X	X
Connectivity Support	X	X	X	X

* Upgradable to 7 x 24 service.

** Initial unit start-up serves as the Annual performance check during the first year of operation; subsequent PMs are scheduled on request from Customer beginning in the second year of operation.

*** Unit must be within 100 miles of Powerware established service location, and based on type of coverage in effect to qualify for 24 hour response.

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