

Powerware *On-Site* Gold Plan

Enhanced On-Site UPS Maintenance Coverage and Start-up

Features

- ▶ On-Site Start-up by Powerware Global Services
- ▶ On-site corrective maintenance coverage
- ▶ Comprehensive coverage of the entire system, including standard batteries
- ▶ Toll free number for on-site Gold Plan technical support



The Powerware *On-Site* Gold Plan is ideal for modular or hard wired UPS systems, such as the Powerware 9170

The Powerware *On-Site* Gold Plan provides maximum responsiveness with up to five years of bumper-to-bumper, on-site service and system start-up. The On-Site Gold Plan takes care of your UPS from the initial system start-up and beyond with Powerware's prompt 24 hour response* for any on-site corrective maintenance needs.

Powerware Global Services certified technicians validate the installation integrity of your AC or DC power system by performing the initial on-site start-up, verifying system operation. Bypass operation testing, software parameters confirmation and basic operational training are included in the on-site system start-up. Also, a full mechanical inspection of the system's components is performed.

The Powerware On-Site Gold Plan provides the added convenience of on-site service instead of overnight replacement. The On-site Gold Plan takes care of your UPS from the initial system start-up and beyond.

Powerware Global Services delivers on-site support from a base of more than 250 U.S. technicians and 950 certified international service providers. These technicians support all brands manufactured by Invensys Powerware Division, including Powerware, Best Power, Exide Electronics, International Power Machine (IPM), Deltec, DataTrax and LorTec. Please contact your local service sales manager or Powerware at 1.800.356.5737 for more information.

24 hour response time within 100 miles of a Powerware established service location, and based on type of coverage in effect. **Optional 7 x 24 service available*

Specifications subject to change without notice.

Enhance and extend your standard UPS warranty with authorized service technicians caring for your UPS from the moment it begins protecting your critical equipment and information.

